



Privacy Policy

Premier Group Recycling is committed to ensuring that your privacy is protected. Should we ask you to provide information by which you can be identified, then you can be assured that it will only be used in accordance with this policy.

What data we hold?

The information that we store include:

- Name(s)
- Address(es)
- Telephone Number(s)
- Email Address(es)

This information is vital to ensuring a smooth collection process. Customers provide us with this information, via email or telephone – consent is given from the customer.

No further information is required from the customer.

Why is your data being taken?

The information that we hold on our customers is very limited. We hold this data for:

- Performance of Contract
- Legal Obligations
- Public Interest
- Ligament Interest
- Consent

In order to comply with GDPR, a company must hold information for a 'Lawful Purpose'.

How your data will be stored?

Once a collection is booked, a Certificate of Clearance & Waste Transfer note is raised. The information on this ticket is, Name, Address, Telephone Number & quantity to be collected.

Our customers information is loaded onto a CRM system. This enables us to monitor our sales etc.

Our customers information is also loaded onto our accounting system, Sage.

How long will your data be stored?

If your information is loaded onto our CRM system, it is kept for 3 years for Performance of Contract reasons.

If your information is loaded onto our Accounting system, it is kept for 6 years for Legal reasons.

How your data will be processed?

Our customers information will be processed on our Accounting and CRM system.

Due to the nature of our business, we do not communicate of form of Private Information to 3rd parties.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard the information that we store.

Use of Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added, and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.